



Corporate Capability Profile



HYPROPS MAINTENANCE SERVICES LIMITED - *Excellent Service Guaranteed*



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SECTION 1: ABOUT US



Section 1: About Us

Hyprops Maintenance Services Limited, an affiliate company of Hyprops Nigeria Limited, was established in 2009 to deliver comprehensive facilities operations and management solutions to both industrial and residential real estate facilities in Nigeria. In conjunction with our sister companies in the Hyprops Group of Companies, we combine strategic, financial, operational and technical knowledge in the development of appropriate service models to meet the needs of our clients.

We seek out the most up to date technologies in the development of solutions for clients. Our service models reflect client perspectives and are designed to address gaps identified during preliminary evaluation of client facilities.

The scope of facilities management services we provide includes:





Section 1: About Us

- Cleaning and Janitorial Services
- Generator Maintenance
- Electrical and Lighting Services
- Handyman Services
- Plumbing Services
- Car Park Operations and Maintenance
- Building Maintenance and Repairs Services
- Fire Safety Services





Section 1: About Us

Our Mission Statement is “To continuously strive to improve on the quality of the services we render to property owners and managers in procuring, managing and maintaining their real estate assets by deploying the best people, tools, processes and technology to improve overall service performance and optimize the total cost of ownership of such assets”

We strive to form long-term relationships with clients and our fee model always emphasizes performance as the basis for rewards, providing customers with not only innovation and quality service delivery but also a committed partner in the management of their assets.





SECTION 2: OVERVIEW OF OUR SERVICES



Section 2: Overview of Our Services

Hyprops Maintenance Services Limited is committed to supporting the aspiration of organizations to optimize their operating costs through the provision of our technical expertise that seeks to maximize availability, minimize ownership costs over the life of the equipment/machinery, preserving their intrinsic and extrinsic value.

This is accomplished by integrating self-performing service technicians, with our network of service partners and facility management software solutions that we deploy. We enable clients to manage their facilities more efficiently by eliminating repetitive service events. We monitor and control every component of facility management costs to ensure that opportunities for cost reduction are effectively optimized.

Our Procurement policies ensures that at all times, we secure the very best prices for goods procured and that our clients get value for funds invested in the management of their facilities.





Section 2: Overview of Our Services

Our Parent Company, Hyprops Nigeria Limited maintains a full-time materials sourcing team, which enables us to find the most qualified vendors for the needs of our clients. We similarly employ hybrid labour approaches that effectively blends internal technicians or facility management teams in client organizations with supervision from our resources to optimize client savings.

Our solutions when fully deployed frequently result in average costs savings of 5-10% in facilities management costs.

With our head office in Lagos, we have grown steadily and now maintain offices and facilities in the important city of Port Harcourt, Abuja, Calabar, Eket, Owerri and Warri.

Our teams have proven expertise in the following areas:





Section 2: Overview of Our Services

Electrical and Lighting Services

We ensure that client facilities' electrical and lighting systems are working at optimal levels to improve their overall productivity and the cost of running their facilities. Our goal is to provide client businesses with integrated electrical services that not only enhances electrical, lighting and safety levels, but is energy efficient and cost-effective as well.

Our IFM platforms deliver comprehensive mechanical and electrical services and preventive maintenance solutions to commercial, industrial, and residential buildings. The services we are set up to provide includes:

- Installation and securing fixtures
- Multiple store retrofits
- Removal and replacement of insufficient lighting
- Seasonal lighting installation





Section 2: Overview of Our Services

Cleaning and Janitorial Services

We provide commercial cleaning and janitorial solutions that enhances the overall cleanliness of client facilities. We work in conjunction with clients to develop standards for all customer “touch points” within their facilities and deploy the most up to date technologies to enhance their state in the most cost effective and efficient manner.

Our Comprehensive Cleaning and Janitorial Services Include:

- Carpet care, Computer/Clean room services
- Construction clean up, Emergency services
- Escalator cleaning, Food service sanitation
- Green cleaning, Hard surface floor care
- Matting programs, Pressure & power washing
- Recycling services
- Restroom sanitation
- Upholstery/fabric cleaning
- Window cleaning



Section 2: Overview of Our Services

Handyman Services

Hyprops Maintenance Services Limited works with clients to design, implement and execute proactive solutions for the improvement of the performance of their facilities. Our Service support teams are available 24 hours a day, 7 days a week and 365 days a year, to ensure prompt response to client maintenance and repair needs.

The scope of Handyman services we provide includes:

- Carpentry
- Ceiling Tile Replacements
- Door Adjustments
- Electrical Switch and Plates
- Fixture Replacement & Upgrades
- Dispensers
- Painting
- Tile installation and repairs



Section 2: Overview of Our Services

HVAC/Refrigeration

We provide a wide range of HVAC services and solutions including building design, equipment retrofits and replacements, ensuring:

- Reduced operating costs
- Improved equipment reliability and uptime
- Increased energy efficiency and sustainability of client facilities
- Increased temperature control and indoor air quality of client facilities
- Enhanced responsiveness and service to clients

The scope of HVAC Services we provide includes:

- Installation of refrigeration and HVAC controls
- Service repairs
- Replacement of AC units
- Scheduled preventative maintenance
- Removal of defective units from client rooftops



Section 2: Overview of Our Services

Plumbing Services

We provide full-service commercial plumbing and drain cleaning services to large and small businesses. We work to optimize each plumbing system by providing long term maintenance solutions, rigorous inspections and advanced testing

Our Plumbing Services include:

- Backflow, Disposals, Drains
- Emergency Plumber
- Grease Trap
- Sewer Line
- Toilets
- Water Leak
- Water Heaters
- Water Jetting



Section 2: Overview of Our Services

Car Park Operations and Management

We provide well-designed parking solutions for better parking efficiency and traffic flow Management; we help our clients manage and use their car parks to their fullest potential.

The scope of Car Park Operations and Management Services we provide includes:

- Conceptualization, Design and Installation of Car Park Systems
- Operation and Management of Car Parks
- Car Park Management Consultancy
- Installation and Commissioning of Car Park Systems
- Central Monitoring Services





Section 2: Overview of Our Services

Building Maintenance and Repairs Services

We offer a variety of building maintenance and repair services both through the provision of fully-staffed, on-site commercial property maintenance teams, or small property network solutions leveraging our service partners and facility management platforms.

Our on-site commercial property maintenance services are designed for large properties that require full-time, on-site staffing of maintenance engineers. In most cases, this solution best serves buildings with critical systems needing immediate response, up-keep of mechanical, electrical and plumbing systems, or general building maintenance.

We also offer episodic building maintenance and repair needs for small properties. We work with clients individually to find the most cost-effective, convenient solution for their facility needs. Our custom solution benefits include access to an unlimited amount of services and access to our 24/7/365 Call Center.



Section 2: Overview of Our Services

Building Maintenance and Repairs Services

The full scope of Building Maintenance and Repair Services we provide covers the following building components/installations:

- Automatic transfer switches (ATS)
- Uninterruptible power supplies (UPS)
- Power distribution units (PDU)
- Electrical Connections
- Cable mining Systems





Section 2: Overview of Our Services

Fire Safety

Our Fire Protection Services ensure that client facilities are properly equipped to face a fire emergency and compliant with all applicable regulatory codes. Our exclusive programs provides the ultimate value in fire protection along with a compliance guarantee for added peace of mind.

We offer the following services, including installation, testing, inspection, and repair.

- Fire Extinguishers
- Fire and Smoke Alarms
- Emergency Exits and Exit Signs
- Fire Alarm Monitoring
- Kitchen Fire Suppression Systems
- Special Hazard Suppression Systems
- Fire Sprinkler Systems
- National Fire Protection Service



Section 2: Overview of Our Services

Generator Maintenance

We have a thorough understanding of power requirements for various sectors, which guarantees optimal performance. In this regard, we have developed unique power solutions for all our clients, supported by our best technical hands and operational and maintenance best practices.

Our engineers and technicians are highly skilled, very experienced and committed to providing the best services to our clients, in record time.

At Hyprops Maintenance Services Limited we offer:

- 24/7 after - sales support team
- Standby generators for emergency breakdowns
- Supply of generating sets ranging from 10kva to 2200kva
- 24/7 Provision of technicians to provide onsite operations and technical support, as generator operators.



SECTION 3: OUR EXPERIENCE

Section 3: Our Experience

Hyprops Maintenance Services Limited has a very strong track record in the provision of facility management support to clients in Nigeria. Some of the key clients we have supported over the years include:

1. ADDAX PETROLEUM
2. SHELL PETROLEUM
3. HYDERCO NIG LTD.
4. MANUELA AGOSTNI LTD
5. TIPTON INDUSTRY
6. ENG RYPAC LTD
7. CHEVRON
8. NIGERIAN PETROLEUM DEVELOPMENT COOPERATION





SECTION 4: OUR CONTACT INFORMATION



Section 4: Our Contact

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